

Victoria Price List

July 2019 to June 2020

Contact available 24 hours a day.

Phone: 03 9819 7200
 After Hours: 0438 853 724
 Fax: 03 9819 7300
 Email: care@guardian-network.com.au



Home & Community Support Services	Weekday	Saturday	Sunday
Domestic Care (per hour) <i>From 7am to 9pm</i>	\$53.40	\$66.75	\$80.10
Personal Care / Respite Care / Child Care / Community Access / Post-Acute Care / Disability Care / Dementia Care (per hour) <i>From 6am to 8pm</i>	\$55.95	\$69.95	\$82.60
45 minute shift	\$48.75	\$56.05	\$66.45
Night Care (per hour) <i>From 8pm - 6am</i>	\$65.60	\$82.00	\$98.40
Overnight Care <i>10 Hours Sleepover (2 hours active)</i>	\$295.00	\$374.00	\$430.00
<i>12 Hours Sleepover (4 hours active)</i>	\$333.00	\$415.00	\$497.00
<i>Price per Shift</i>			
Live in Care <i>24 Hour Shift (8 hours active)</i>	\$505.00	\$625.50	\$749.50
<i>Price per Shift</i>			
Gardening & Home Maintenance <i>Per Hour (plus cost of materials &/or rubbish/waste removal)</i>	\$65.00	N/A	N/A
Spring Clean Per Hour (Plus cost of materials &/or cleaning products)	\$95.00	POA	POA

Package Day Deals From 6am to 8pm	Weekday	Saturday	Sunday
4 block hours (4 continuous block hours for 1 shift)	\$223.80	\$269.80	\$320.40
6 block hours (6 continuous block hours for 1 shift)	\$334.70	\$404.70	\$480.60
8 block hours (8 continuous block hours for 1 shift)	\$427.60	\$539.60	\$640.80

Note: - Guardian Network reserves the right to review pricing in line with any Wage Awards increase.

Nursing Services & Palliative Care	Weekday Per Hour	Saturday Per Hour	Sunday Per Hour
Enrolled Nurse <i>From 6am to 8pm</i> <i>From 8pm – 6am</i> <i>Overnight Care and 24 Hour Care</i>	\$78.50 \$84.70 POA	\$93.30 \$103.20 POA	\$117.95 \$130.40 POA
Registered Nurse <i>From 7am to 9pm</i> <i>From 9pm – 7am</i> <i>Overnight Care and 24 Hour Care</i>	\$114.50 \$124.80 POA	\$145.00 \$156.00 POA	\$172.00 \$187.00 POA

Other Services	Weekday	Saturday	Sunday
Coordinator Telephone Check-Ins <i>(Any time of day as required)</i>	\$10.00	\$10.00	\$10.00
Emergency Call Outs <i>(e.g. less than 1 hour notice)</i> <i>Once off fee</i>	\$150.00	\$150.00	\$150.00
Travel Charges <i>(Plus tolls and parking)</i>	\$1.27 per KM	\$1.27 per KM	\$1.27 per KM

Allied Health Price List

Allied Health Services	Price Per Consult
Physiotherapy (per consult) <i>Initial Consultation (45mins approx.)</i> <i>Standard Consultation (30mins approx.)</i>	\$125 \$110
Occupational Therapy <i>Comprehensive Assessment (per hour)</i> <i>Plus Kilometers</i>	\$125
Speech Therapy (per consult) <i>Initial Consultation (45mins approx.)</i> <i>Standard Consultation (30mins approx.)</i>	P.O.A. P.O.A.
Podiatry (per consult) <i>Within 15mins from nearest local clinic</i> <i>Within 30mins from nearest local clinic</i>	\$125 \$155
Massage Therapy <i>Consultation (per hour)</i>	\$105
Specialist Nursing Services <i>Service (per hour)</i>	\$155

Note: - Guardian Network reserves the right to review pricing in line with any Wage Awards increase.

Pricing Information

- For all services the minimum service per visit is a 45 minutes with fifteen minute increments thereafter.
- Where staff use their own car on behalf of a client travel charges as per the schedule above will be applied.
- Emergency call outs shall incur a call-out charge prior to the normal rates being applied for the duration of the shift applicable to the time of day.
- In certain situations where continuous client management and care is needed, above those stated are required during an Overnight or Live in Care shift then portion of the shift will be deemed active and hourly rate will be applicable.
- Guardian Network reserves the right to review pricing in line with any Wage Awards increase.

Description of Services

Personal Care refers to assistance with self-care tasks such as showering, grooming, food preparation, shopping, transport and assistance with mobility.

Respite Care refers to care provided to a client to allow the usual caregiver or family member to have a break from their caring responsibilities.

Domestic Care refers to household activities like cleaning, dishwashing, clothes washing and ironing.

Nursing Services refers to professional health care provided by a Registered Nurse or an Enrolled Nurse.

Community Access refers to organized transportation for a client whereby they may access the community.

Post-Acute refers to both long and short term recovery in which we coordinate with medical professionals to provide a comfortable level of care.

Child Care refers to the provision of care services to minors below the age of eighteen.

Disability Care refers assistance and re-enablement programs with a wide range of disabilities.

Dementia Care refers to professional care for suffers of dementia.

Quality of Service

Guardian Network is committed to providing you with the highest standard of quality in the services we provide. We greatly appreciate your feedback as this helps us to improve our services. As a Guardian Network client you have the right to raise issues or concerns without your access to services being compromised. All concerns and complaints are treated in confidence and any positive feedback is also appreciated.

If you have any concerns, complaints or compliments with regard to the quality of care and services you receive or the way in which your personal or health information has been handled, please contact a Guardian Network team leader who will investigate and work with you to find a suitable solution.

Privacy of Information

Guardian Network respects your right to privacy and we are committed to managing personal health information in a respectful way in accordance with legislation. When we are planning service delivery we collect a range of personal health information. This information enables us to provide our clients with appropriate care and services.

Public Holidays

The statutory public holidays are determined and governed by the Business Victoria website at the following link www.business.vic.gov.au/victorian-public-holidays-and-daylight-saving/victorian-public-holidays

All services will be charged at double the weekday rate. Where an Overnight or Live in Care shift commences on the eve of a public holiday, it will be charged as a proportion of hours in each day. Live in 24 hour Care shifts are charged at the reduced public holiday rate of \$962 per shift.

Goods & Services Tax (*Exempt)

GST has been excluded from all prices presented in the schedule above. GST generally applies to all services purchased by another organization on behalf of clients. Clients purchasing services directly from Guardian Network for Home Care, Domestic Care, Gardening, Property Maintenance and Other Services will be charged GST. *Private clients are generally exempt from paying GST on all personal care services.

Service Cancellation

Guardian Network provides a dependable and reliable service to clients, however has a responsibility and commitment to staff requirements as well. We therefore require a minimum of three hours' notice of a cancellation or a charge at full cost for the full service booked will apply. Guardian Networks standard business hours are 7.00am to 5.00pm Monday to Friday and 7:30am – 4:00pm Saturday, Sunday and public Holidays